

HASTWELL

TRAVEL & CRUISE

Schedule of Professional Service Fees

Service and management fees	\$55.00 per ticket, domestic economy class	
	\$115.00 per ticket, domestic business class	
	\$125.00 per ticket, international economy class	
	\$165.00 per ticket, international premium economy class	
	\$255.00 per ticket, international business class	
	\$125.00 per person, TripADeal booking fee	
	From \$200.00 itinerary planning fee (credited toward reservation deposit when booking proceeds)	
Reservation deposit	Required at time of booking and is non-refundable regardless of reason for cancellation (in addition to any Supplier deposits)	
	\$100.00 per person for all domestic bookings	
	\$200.00 per person for all international bookings	
International travel essentials	\$155.00 per person, per application for international visa processing (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$110.00 per person, per application for electronic visa processing	
	\$300.00 per person, per application for any visa where travel arrangements have not been booked by Hastwell Travel & Cruise.	
	\$25.00 Cash/Cash Passports or Foreign Currency Draft per transaction	
Frequent flyer redemptions	\$110.00 per person, redeem and book frequent flyer per point-to-point airfare	
	From \$250.00 per person, redeem and book frequent flyer multi sector airfare	
Additional services	\$250.00 Provide essential information necessary for insurance claims when the insurance policy was not issued by Hastwell Travel & Cruise	
	\$75.00 per person, bookings made with overseas or online supplier	
	\$75.00 per booking, late bookings made within seven days of departure	
	\$50.00 per instance, essential international phone calls and taxes	
	\$125.00 per instance, access to our after-hours emergency service	
Amendment fees	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)	
	\$55.00 Domestic airfare amendment fee per ticket	
	\$75.00 International airfare amendment fee per ticket	
	\$275.00 Rearranging holiday due to voluntary changes	
Cancellation fees	For cancellations made to any deposited or fully paid booking, regardless of reason for cancellation, Hastwell Travel & Cruise will retain the reservation deposit and 15% of travel costs paid (in addition to Supplier-imposed fees)	
Credit card fees	1.4% for Visa	2.5% for American Express issued outside Australia
	1.2% for Mastercard	3.00% for international cards
	1.8% for American Express	

Effective 15 May 2023. Fees are inclusive of GST where applicable.

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