

Schedule of Professional Service Fees

Service Fees	\$33.00 One-way domestic airfare, rail or bus per person
	\$33.00 One-way domestic business class airfare per person
	\$33.00 Return domestic airfare, rail or bus per person
	\$33.00 Return domestic business class airfare per booking
	\$55.00 Domestic package, tour or cruise per booking
	\$65.00 International package, tours or cruise per booking
	\$33.00 Other Services
	\$100.00 Itinerary planning per booking (credited towards reservation deposit once booked)
Reservation deposit	Required at time of booking and is non-refundable regardless of reason for cancellation (in addition to any Supplier deposits)
	\$55.00 per person for all domestic bookings
	\$100.00 per person for all international bookings
International travel essentials	\$60.00 Application processing for passport/visa per person (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)
	\$100.00 Application processing for passport/visa per person for non Sirocco Travel & Cruise customers (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)
	\$25.00 Cash/Cash Passports or Foreign Currency Draft per transaction
Frequent flyer redemptions	\$110.00 Redeem and book frequent flyer airfare per redemption
Additional services	\$110.00 Provide essential information necessary for insurance claims when the insurance policy was not issued by Sirocco Travel & Cruise
	\$55.00 Bookings made with overseas or online Supplier per person
	\$50.00 Late bookings made within seven days of departure per booking
	\$20.00 Essential international phone calls and taxes per instance
	\$100.00 Access to our after-hours emergency service per instance
Amendment fees	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)
	\$10.00 Coach or rail amendment per booking
	\$25.00 Domestic amendment per booking
	\$55.00 International amendment per booking
Cancellation fees	For cancellations made to a deposited booking, regardless of reason for cancellation (in addition to Supplier-imposed fees)
	All service fees and commission received are non-refundable
Credit card fees	1.5% for Visa 2.2% for American Express 1.3% for Mastercard
	3.00% for international cards issued outside Australia

Fees are inclusive of GST where applicable.

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