

## Schedule of Professional Service Fees

Fees are required at time of booking and are non-refundable regardless of reason for cancellation. All fees, charges and deposits are in addition to those levied by suppliers, ticket offices and airlines.

<b>Service fees</b>	\$44.00 Domestic airfare per person	
	\$60.00 Trans Tasman airfare per person	
	\$75.00 Indonesia airfare per person	
	\$200.00 International economy airfare per person	
	\$300.00 International premium economy airfare per person	
	\$400.00 International business/first airfare per person	
	\$500.00 International economy airfares per family (2 adults + 2 children under 12 years)	
	\$40.00 Overseas internal flights per person	
	\$200.00 Accommodation booking per person (where service includes accommodation booking only)	
	\$55.00 Domestic package, tour or cruise per booking	
	\$65.00 International package, tour or cruise per booking	
	\$250.00 Itinerary planning per booking	
	From \$33.00 Other services	
<b>International travel essentials</b>	\$100.00 Application processing for passport per person for existing or new Oliver Travel customers (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$250.00 Application processing for passport per person for non-Oliver Travel customers (any consulate, courier or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$50.00 Application processing for visa per person per visa for existing or new Oliver Travel customers (any consulate fee or bank fees are in addition to this fee and will be confirmed to you upon application)	
	\$65.00 Application processing for visa per person per visa for non-Oliver Travel customers (any consulate fee or bank fees are in addition to this fee and will be confirmed to you upon application)	
<b>Frequent flyer redemptions</b>	\$200.00 Redeem and book frequent flyer international airfare per person	
	\$50.00 Redeem and book frequent domestic international airfare per person	
<b>Additional services</b>	\$165.00 - \$330.00 Provide essential information necessary for insurance claims when the insurance policy was not issued by Oliver Travel	
	\$55.00 Bookings made with overseas or online Supplier per ticket per person	
	\$50.00 Late bookings made within seven days of departure per booking	
	\$50.00 Qantas Club membership processing per person	
<b>Amendment fees</b>	Any changes made after the reservation is confirmed (in addition to Supplier amendment fees)	
	\$44.00 Domestic amendment per person per instance	
	\$50.00 International amendment per person per instance	
<b>Cancellation fees</b>	For cancellations made to a deposited booking or fully paid booking, regardless of reason for cancellation and in addition to Supplier-imposed fees	
	Oliver Travel will retain all service fees and 10% of travel costs paid.	
<b>Credit card fees</b>	1.6% for Visa	2.9% for Diners Club
	1.6% for Mastercard	4% for PayPal
	1.98% for American Express	3.00% for international cards issued outside Australia

Effective 01 May 2023. Fees are inclusive of GST where applicable.

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